



Returns:

30 Day return policy. Returns must be process thru your place of purchase. If you purchase thru a retail store you must contact them for any returns. BDD Custom LLC will not accept returns that are damaged in any way. If item was installed it voids all return policies.

Product Warranty:

BDD Custom LLC Luggage Racks and Tour Packs are covered by a 1 year manufacturers defect warranty. If product fails in any way because of a manufacturing defect it will be replaced free of charge. Installation must be performed by a qualified motorcycle service center.

BDD Custom LLC Backrests are not covered by any warranty. No warranty expressed or implied, Use at own risk.

If any item fails because of installation error or over loaded weight capacity it will not be covered under warranty. Maximum weight capacity of all BDD Custom LLC luggage racks and tour packs is 10 pounds. Scratches in paint, stripped or broken bolts because of installation errors will not be covered. BDD Custom LLC luggage racks and tour packs are not to be used as a seat. Injury or death can result from this. BDD Custom LLC luggage racks and tour packs are designed to carry 10 pounds of luggage nothing else!

BDD Custom LLC is not liable for any damage, injury or death resulting from improper installation, modification of BDD Custom LLC products, failure because of overweight, or failure from accident.